



Office for People With Developmental Disabilities

KATHY HOCHUL
Governor

KERRI E. NEIFELD
Commissioner

WILLOW BAER
Executive Deputy Commissioner

October 24, 2023

RE: Billing Requirements for HCBS
Waiver Services delivered via telehealth

Dear HCBS Waiver Provider:

Effective November 11, 2023, providers who deliver Home and Community Based Services (HCBS) waiver services via telehealth must use the following procedure code and modifier when billing these services to Medicaid:

- Procedure code, **T2025** - Waiver services; not otherwise specified,
- Modifier, **GT** - Via interactive audio and video telecommunication systems

The following HCBS Waiver Services must use these identifiers:

- Day Habilitation
- Community Habilitation
- Community Habilitation-Residential (CH-R)
- Prevocational Services - Site Based and Community Based
- Pathway to Employment
- Supported Employment
- Hourly Respite
- Support Brokerage

Telehealth billing requirements for Community Based Prevocational Services, Supported Employment (SEMP), and Pathway to Employment services only apply to direct interactions with the person using technology (e.g., job coaching session using a video conferencing tool). Services on behalf of a person, as allowed in OPWDD service regulations, should not use the GT modifier. Services on behalf of the person for these three employment services include telephonic or face-to-face contacts

For circumstances where individuals receive both telehealth and face-to-face service provision on the same day, the claim submitted for that date must include the above referenced procedure code and modifier for the entire claim, as only one claim per rate code can be submitted by a provider on a given day that accounts for the total documented service duration.

The 837I claim submission for your agency's waiver claims will be required to incorporate the procedure code and modifier on the claim submission identified in the following segments:

- Procedure Code, T2025: Loop: 2400 Segment SV202-2
- Modifier, GT: Loop: 2400 Segment: SV202-3

Executive Office

44 Holland Avenue, Albany, New York 12229-0001 | 866-946-9733 | www.opwdd.ny.gov

For additional information on the policies for telehealth and the appropriateness of when it should be used for the approved HCBS Waiver Services, please see ADM 2021-03. If you have questions regarding service documentation, please email peoplefirstwaiver@opwdd.ny.gov.

If you have questions about claim submissions, please email central.operations@opwdd.ny.gov.

Sincerely,

A handwritten signature in black ink, appearing to read "Earl Jefferson", with a long horizontal flourish extending to the right.

Earl Jefferson
Director of Central Operations
Division of Fiscal Policy and Management

cc: Provider Association
Kevin Valenchis
Katherine Marlay
Abiba Kindo
Christine Carey
Ann Marie Peterson
Alexis Harrington
Julia Kelly
Anne Swartwout